- Intuit to Sunset QuickBooks 2002: Learn What it Means to You:

In April 2005, Intuit will sunset—or retire—QuickBooks 2002, thereby discontinuing live support and Add-On business services ***(including Do-It-Yourself Payroll)*** for that product. Intuit is notifying QuickBooks 2002 customers now about the upcoming changes.

To get a better understanding of Intuit's sunset plans, read the details at Intuit's Product Sunset Policy Resource Center. http://www.quickbooks.com/support/policy/2002_w_tts.html Intuit has published answers to commonly asked questions and links for more information about the sunset policy.

Intuit's decision to sunset QuickBooks 2002 should have little immediate effect on third-party developers, and it should not cause problems with your customers' use of your integrated applications. We continue to support qbXML 1.0 and 1.1. Third-party applications built using qbXML 1.0 or 1.1 will continue to work with QuickBooks 2002 after the product and Intuit supported services have been retired. Those applications should integrate with QuickBooks 2003 and 2004 as well.

- What types of engagements do you conduct over Remote Access?

I can use Remote Access to perform any QuickBooks consulting service - e.g. data file setup, onsite training.  However, some engagements are best performed onsite. I use two standards to determine whether or not I should go to a client's office. First I use a “length of engagement” standard. If I will be at the client's office at least 2 hours I will be onsite. Second I consider how much access to source documents I will need. I can always have the client fax source documents to me, but if I am making extensive corrections to their transactions or if I need constant access to their files, I will go to the client's office.

Specifically, I use Remote Access mostly when providing telephone support, conducting training sessions of one hour or less, entering adjusting entries and performing an engagement I call “Data File Analysis.” My data file analysis engagement is a series of check points I review on my clients' data files to check for setup problems and data entry errors. Depending on the extent of the corrections, I will many times use Remote Access to correct the problems I find during my analysis.

- Questions posting a transaction?

If you are unsure of where to post a transaction, set up an expense accounts called “ASK CHERYL”.  I will help in assigning an account for your transaction.  For example, you write a check for web site development, and are unsure where expense the item, expense the bill to ASK CHERYL.  At the end of the month, print and fax me 847-884-7014 your ASK CHERYL account. I will help in correcting those transactions.

Reports>Accountant & Taxes>Trial Balance>This Fiscal Year>,  double click the ASK CHERYL account, and Print in landscape.